# Valuethrough technology & guidance

for today's leaders

## flowbuilder business roles reengineering



## Is this what you want?

You want to move forward and create a healthy corporate culture so that your company can shine.

#### Strategy & leadership

you want to introduce a new strategy

you want to increase profitability

you want to grow your company

you want to make a team run smoothly again

#### People & stakeholders

you want your customers to be excited by your company culture

you want happy and loyal employees in times of war for talent

you want a performant recruitement process

you want employees who will grow and prosper along with you



## Do you experience this?

Flaws in these 3 factors increase your cost structure, make it harder to achieve your goals, and kill engagement.

#### Design

People complain they do not know what they are expected to do.

People complain about lack of appreciation.

Lack of steering at the appropriate level.

- Micromanagement
- No direct steering

#### Align

People are unhappy with their (new) role.

(New) role is too difficult.

(New) role is too easy or not interesting enough.

War on talent makes it difficult to attract the right staff.

Bad match between role and job candidate.

Employees do not live up to the company values.

#### Engage

Lack of motivation.

Lack of knowledge.

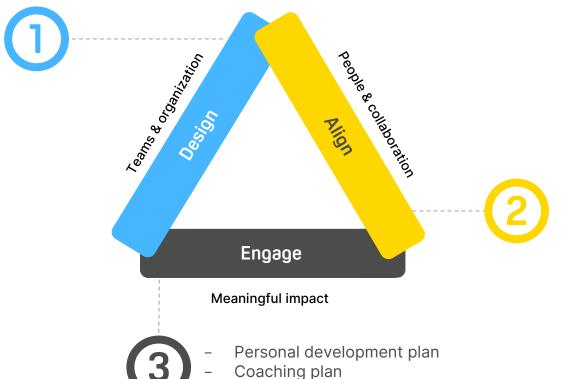
Lack of ability.



### **Our solution**

Go for a clear organizational design, make sure employees are well aligned with it, and crank up their commitment every day.

- Clear goals
- Clear roles and expectations
- Clear company values



Impact-oriented execution

of the staffing plan

- Qualitatively based staffing plan
- Job crafting within limits
- Better match between employee and his expectations
- Clear and compelling job descriptions
- Matching candidate taking into account his expectations and values



## Add value through

- Better organizational design
- Qualitative staffing of jobs
- Growing employee engagement



## **Contribution model**

Use the contribution model to create an optimal role design. Every organization needs roles at each of the 4 contribution levels. Roles should be balanced across the contribution levels.

Every contribution level has its own performance architecture and indicators	Every day	Half a year	One year	Two years	Several years	
Organization-wide	Transformations Creating breakthroughs, rethinking profitability					
End-to-end	Rethinking value streams Organization-wide optimization					
Combined 2	Continuous improvement Process optimalization & differentiation				Every contribution level had its own time horizon	
Single 1	Quality & service Good results, every day					
4 different contribution levels		Every contribution level has 4 perspectives	Innovation & renewal	Resources	]	
			Customers & stakeholders	Planning & coordination		



## 6 steps

Agree on the challenge and objective

Translate the challenge into clear objectives and make it clear how they add value. Leave the "how" to the level that has to execute it.

List what processes you deploy to be able to create that value

These are the processes that the role performs to achieve the objective. Immediately look for dependencies and interactions with other processes.

3 Describe the roles under the form of a meaningful story

Use the processes in flowbuilder to describe the roles at the appropriate contribution level, taking into account the 4 perspectives.

- Check that the roll design is correct and adjust where necessary
  - Are executive roles clear (quality service)?
  - Are there any developing roles envisioned (enhancement, broadening, transformation)?

- Are the roles sufficiently apart that there is no overlap in expectations?
- Has sufficient ambition been agreed for those roles in terms of customers and stakeholders, innovation and renewal, resources and planning and coordination?
- Examine whether the right people are in the right roles and use this to better align them to their roles
  - Are they at the right contribution level or does stress arise?

Is their focus balanced across the individual, the team and the entire organization?

- Are they performing their roles from the right "motivation" (performance-based, relational, ideological, consciousness)?
- Boost their engagement

Based on the analysis and in conversation with the employee, consider how you can help them by giving them a different role or putting them on a more appropriate contribution level, coaching or mentoring, providing training, training,...



## Transparant pricing

Enjoy the power of business roles reengineering.

#### Small business roles reengineering

**ONE WORKSHOP** 

€ 2.500

Preparation
Full day workshop
Debriefing



**ROLE DESCRIPTION** 

€ 300 / role

Preparation
Written role description
Debriefing

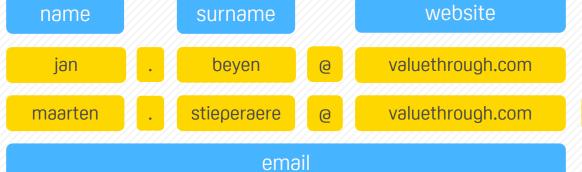
#### Customized

**COMPLETE BUSINESS ROLES REDESIGN** inc. change management

Let us make you a nice price









+32 475 49 44 01

+32 485 92 48 11